

COVID-19 (Novel Coronavirus) Guidance for Community Providers Ordering PPE and Pandemic Supplies

PPE and Pandemic Supplies for Community Providers in Elgin and Oxford

April 15, 2020

Access to PPE has been a major issue for non-hospital-based health care and service providers.

What you should do:

Reporting Inventory

Each organization or office (physician offices and other offices or organizations providing health care or social services requiring PPE) must report their inventory levels, **DAILY** between 8am-5pm Monday to Friday at the following link.

[Ontario PPE Survey](#) (Password: PPEsurvey2020) following these [instructions](#).

For physician offices ONLY, there is a second step to report to the **Ontario Medical Association** (OMA) will allow OMA to effectively advocate on your behalf to access PPE for community-based physicians. This can be done by one physician on behalf of all the physicians in your practice. You will need to login with your OMA Credentials to do this. [OMA PPE Survey](#)

Ordering Supplies

Please ensure your office is using PPE appropriately and following recommendations to conserve PPE found here: [IPAC PPE Recommendations](#) [OMA Recommendations for Use of PPE](#).

Please attempt to order supplies through your **regular supplier** first.

If you are unable to meet your immediate need (for example for the coming days/week). Place an order to the regional warehouse hub by submitting your [Urgent Pandemic Supply Request for the SW Region](#) form. This is intended **for urgent supplies** for example if you have less than 3 days supply and are unable to source it yourself. You must enter number of days of PPE on hand, number of patient/resident-facing staff requiring PPE, number of non-patient/resident-facing staff requiring PPE.

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The local hub for Elgin:

Mustang Products
1125 Talbot Street
St. Thomas, ON N5P 3W7
Ph: 519-631-3030
Fax: 519-631-3035

The local hub for Oxford:

Oxford County Paramedic Services
377 Mill St. Woodstock, ON N4S 7VG
Hours of Operation M-F 0830-1630

If/when PPE is in short supply, an **ethical decision-making framework** will be applied to determine the prioritization of orders to be filled. If your local hub is unable to fulfil your order it will be escalated. The hub will also have access to donated supplies.

At present time, provincially-distributed supplies are being reserved for specific healthcare facilities such as LTC and retirement homes, based on mandates from Ontario Health. Other community providers will still be able to draw from the donated pool of supplies. The local hubs will do their best to provide you with supplies, but it is entirely dependent on the amount of community donations and the other needs in the community. However, it is still important to place orders so that Ontario Health gets a sense of how high the demand is in the community.

Community Donations

If you are approached about accepting donations of PPE supplies, please direct these to be dropped off at:

Elgin County:

Ross Street Laundry 71 Ross Street St. Thomas, ON Mon-Fri 9-5

Oxford County :

Oxford County Paramedic Services – 377 Mill St. Woodstock, ON Mon-Fri 0830-1630
Tillsonburg Memorial Hospital -167 Rolph St, Tillsonburg, ON
Alexandra Hospital - 29 Noxon St, Ingersoll, ON

For official COVID-19 information visit: www.swpublichealth.ca